

Frequently Asked Questions

Q. Can I be assured of an independent lifestyle at the Mountain Glen Retirement Center?

A. Definitely. Our philosophy is to allow you all the freedom and independence you may want, while at the same time assuring you of the concerned attention you may need. Our healthy lifestyle programs are designed for the adult who wants to remain active.

Q. May I have guests visit me?

A. Certainly. Your friends and family are always welcome for a daytime or overnight stay at Mountain Glen Retirement Center. A small charge is made for guest meals.

Q. Do I pay for using the Mountain Glen Community bus? Or the van? Or the chauffeur service?

A. No. All three sources of transportation are available to you at scheduled times, free of charge.

Q. I plan to keep my car, is parking available?

A. Yes. Mountain Glen offers covered parking for residents and adequate parking for their guests.

Q. Is there a charge if I use the hair salon?

A. This is one of the few extra charges. Special senior discounts are offered and payment is made directly to the beautician/barber.

Q. Is there a large entrance fee to pay or investment to be made before being accepted?

A. No. Only a small one-time administrative fee of \$400.00 and your first month's rent is payable when you move into Mountain Glen.

Q. What help can I expect if I become ill or am disabled suddenly?

A. Every apartment is equipped with a two-way emergency intercom system which is monitored at the reception office on a 24 hour basis. There are also pull cords located in every bathroom, near the shower, which are monitored in the same way. If there is an emergency in our independent section, licensed nurses are available to assist, around

the clock, with no extra charge to the resident. Nurses are also on duty 24 hours a day seven days a week, in our assisted living section.

Q. Can I control the temperature in my apartment?

A. All common areas of the facility have centralized heating and air conditioning. All of the apartments have individual temperature controls with which you decide how warm or how cool you wish to be. Selected apartments are available with air conditioning units.

Q. How are meals provided?

A. We have a trained dietary staff that prepares all meals in a modern, well equipped kitchen. Three delicious meals are prepared daily and the beverage bar is open on a 24 hour basis.

What is Assisted Living

Q. Does Mountain Glen test for degrees of confusion?

A. Yes, mild to moderate. Levels of confusion will be evaluated by our nursing staff.

Q. Do you allow wheelchairs and walkers?

A. Yes; however, residents using wheelchairs on a long term basis need to bring their own and be independent with transfers.

Q. Are IV's and Catheters managed by the staff of Mountain Glen?

A. We are not licensed to manage IVs and catheters, but if a resident needs them, we will welcome Home Health visits to manage.

Q. Is there assistance with incontinence ?

A. Yes, if they are able to manage themselves or are cooperative with assistance.

Q. Is short-term Repite Care available?

A. Yes. We have several furnished apartments available for a week or a month, with the same 24-hour Licensed Nursing staff.

Q. Do you accept residents with state pay assistance?

A. At this time, we do not accept state paid residents, but it is under consideration for the future.